

# Planning for your pet's health

# Friends for life

The treatments and services included in the Nun House Veterinary Surgery Pet Health Plans are shown below, with the monthly payments.

Please call the Nun House Veterinary Surgery team on 01606 556622, or call in for more information about Pet Health Plans.

Alternatively call the Pet Health Plans team on 0800 169 9958, Monday to Thursday 8.30am – 6pm, Friday 8.30am – 5pm.

At Nun House Veterinary Surgery we believe that a proactive, preventive approach to your pet's healthcare is far better than waiting until your pet is vulnerable, ill or suffering to put things right. We want to make responsible pet ownership simple and affordable, which is why we have designed these Pet Health Plans.

A Pet Health Plan makes it easy for you to protect your pet and your family against preventable diseases and discomfort by making sure your pet's vaccinations, flea, worm and parasite treatments are kept up to date. Plus, regular check-ups and early diagnosis of any potential health issues will help your pet enjoy a long, comfortable life, whilst saving you money and worry too.

We have teamed up with The Practice Business, who will collect your Direct Debits on our behalf and take care of the administration of the plans. This frees us up to concentrate on looking after your pets.

## What to do next

It's simple to join in either of the following ways:

- Call the Pet Health Plans team at The Practice Business free on 0800 169 9958 and join up over the phone. Call anytime Monday to Thursday 8.30am – 6pm, Friday 8.30am – 5pm.
- Come into the practice during our opening hours and speak to any member of the practice team. We will complete a short joining form with you.

If you have any questions at all, call the Pet Health Plans team free on 0800 169 9958, Monday to Thursday 8.30am – 6pm, Friday 8.30am – 5pm, or pop into the practice.

	Dog Any age	Cat Any age
Annual vaccinations*		
Year round flea and worm treatment**		
2 visits a year to the practice including a 10 Point Health Check		
Pet Health Check Record Book		
Annual Kennel Cough vaccination		
Dental check		
Nail clipping		
Microchip checks		
Microchip £10 (at time of booster)		
20% off all food and accessories bought from the practice		
15% off Rabies and additional vaccinations as required		
15% off routine neutering		
15% off all dental procedures		
15% off long term medication after the initial 3 months		
10% off surgical procedures if paid at time of treatment or collection		
* Vaccinations included: Dogs: Distemper, Hepatitis, Parvovirus, Parainfluenza, Leptospirosis. Cats: Feline Leukaemia, Herpes, Panleukopaenia, Calicivirus.	<b>Small</b> Up to 10Kg £9.29	£9.25
** Flea treatment: every 2 months for dogs/ once a month for cats. Worming treatment: every 3 months for both cat and dog.	<b>Medium</b> 10.1 – 25Kg £10.17	
	<b>Large</b> 25.1 – 40Kg £12.16	
	<b>Extra Large</b> 40Kg+ £13.72	

### Notes:

- 1) There is a discount of 5% on your total monthly fee if you have more than one pet on a Pet Health Plan.
- 2) There is a joining fee of £10 per owner (for life), plus a pet joining fee of £5 per animal. These fees will be collected with the first payment.
- 3) If you cancel at any time other than on an anniversary of joining the plan, you will be required to pay the practice either the outstanding amount for treatment received, or the monthly payments due until the anniversary of your plan, whichever is lower.

4) No refunds are payable for any months paid before a pet's death except at the discretion of the practice.

5) Plans and prices valid from 1st December 2012.